

The Water We Drink

PENDLETON WATER ASSOCIATION

Public Water Supply ID: LA1085046

We are pleased to present to you the Annual Water Quality Report for the year 2024. This report is designed to inform you about the quality of your water and services we deliver to you every day (Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien). Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water.

Our water source(s) are listed below:

Source Name	Source Water Type
TOLEDO BEND INTAKE	Surface water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

Microbial Contaminants - such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic Contaminants - such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and Herbicides - which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

Organic Chemical Contaminants - including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

Radioactive Contaminants - which can be naturally-occurring or be the result of oil and gas production and mining activities.

A Source Water Assessment Plan (SWAP) is now available from our office. This plan is an assessment of a delineated area around our listed sources through which contaminants, if present, could migrate and reach our source water. It also includes an inventory of potential sources of contamination within the delineated area, and a determination of the water supply's susceptibility to contamination by the identified potential sources. According to the Source Water Assessment Plan, our water system had a susceptibility rating of 'HIGH'. If you would like to review the Source Water Assessment Plan, please feel free to contact our office.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration regulations establish limits for contaminants in bottled water which must provide the same protection for public health. We want our valued customers to be informed about their water utility. If you have any questions about this report, want to attend any scheduled meetings, or simply want to learn more about your drinking water, please contact CHARLN STEWART at 318-256-3804.

There is no safe level of lead in drinking water. Exposure to lead in drinking water can cause serious health effects in all age groups, especially pregnant people, infants (both formula-fed and breastfed), and young children. Some of the health effects to infants and children include decreases in IQ and attention span. Lead exposure can also result in new or worsened learning and behavior problems. The children of persons who are exposed to lead before or during pregnancy may be at increased risk of these harmful health effects. Adults have increased risks of heart disease, high blood pressure, kidney or nervous system problems. Contact your health care provider for more information about your risks. Pendleton Water Association performed a Lead Service Line Inventory (LSLI) per federal regulations in 2024 and found no lead service line connections to our system. If you would like to review a copy of the inventory, you may do so by contacting the office at 318-256-3804.

The Louisiana Department of Health and Hospitals - Office of Public Health routinely monitors for constituents in your drinking water according to Federal and State laws. The tables that follow show the results of our monitoring during the period of January 1st to December 31st, 2024. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

In the tables below, you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms, we've provided the following definitions:

Parts per million (ppm) or Milligrams per liter (mg/L) – one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter (ug/L) – one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Picocuries per liter (pCi/L) – picocuries per liter is a measure of the radioactivity in water.

Nephelometric Turbidity Unit (NTU) – nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Treatment Technique (TT) – an enforceable procedure or level of technological performance which public water systems must follow to ensure control of a contaminant.

Action level (AL) – the concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a water system must follow.

Maximum contaminant level (MCL) – the “Maximum Allowed” MCL is the highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLG's as feasible using the best available treatment technology.

Maximum contaminant level goal (MCLG) – the “Goal” is the level of a contaminant in drinking water below which there is no known or expected risk to human health. MCLG's allow for a margin of safety.

Maximum residual disinfectant level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Level 1 assessment – A study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment – A very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

During the period covered by this report we had the below noted violations.

Compliance Period	Analyte	Type
12/31/2023 - 1/30/2024	TURBIDITY	MONITORING, ROUTINE (IESWTR/LT1), MINOR
12/31/2023 - 3/30/2024	TOTAL HALOACETIC ACIDS (HAA5)	MCL, LRAA
12/31/2023 - 1/30/2024	PUBLIC NOTICE	PUBLIC NOTICE RULE LINKED TO VIOLATION
1/31/2024 - 2/28/2024	TURBIDITY	MONITORING, ROUTINE (IESWTR/LT1), MINOR
2/29/2024 - 3/30/2024	TURBIDITY	MONITORING, ROUTINE (IESWTR/LT1), MINOR
3/31/2024 - 4/29/2024	TURBIDITY	MONITORING, ROUTINE (IESWTR/LT1), MINOR
3/31/2024 - 6/29/2024	TOTAL HALOACETIC ACIDS (HAA5)	MCL, LRAA
4/30/2024 - 5/30/2024	TURBIDITY	MONITORING, ROUTINE (IESWTR/LT1), MINOR
5/31/2024 - 6/29/2024	TURBIDITY	MONTHLY COMB FLTR EFFLUENT (IESWTR/LT1)
6/30/2024 - 7/30/2024	TURBIDITY	MONTHLY COMB FLTR EFFLUENT (IESWTR/LT1)
6/30/2024 - 7/30/2024	TURBIDITY	SINGLE COMB FLTR EFFLUENT (IESWTR/LT1)
6/30/2024 - 9/29/2024	TTHM	MCL, LRAA
6/30/2024 - 9/29/2024	TOTAL HALOACETIC ACIDS (HAA5)	MCL, LRAA
6/30/2024	CONSUMER CONFIDENCE RULE	CCR REPORT
7/31/2024 - 8/30/2024	TURBIDITY	MONTHLY COMB FLTR EFFLUENT (IESWTR/LT1)
7/31/2024 - 8/30/2024	TURBIDITY	SINGLE COMB FLTR EFFLUENT (IESWTR/LT1)
8/31/2024 - 9/29/2024	TURBIDITY	SINGLE COMB FLTR EFFLUENT (IESWTR/LT1)
9/30/2024 - 10/30/2024	TURBIDITY	MONTHLY COMB FLTR EFFLUENT (IESWTR/LT1)
9/30/2024 - 10/30/2024	TURBIDITY	SINGLE COMB FLTR EFFLUENT (IESWTR/LT1)
9/30/2024 - 12/30/2024	TOTAL HALOACETIC ACIDS (HAA5)	MCL, LRAA

Our water system tested a minimum of 3 sample(s) per month in accordance with the Total Coliform Rule for microbiological contaminants. With the microbiological samples collected, the water system collects disinfectant residuals to ensure control of microbial growth.

Disinfectant	Date	HighestRAA	Unit	Range	MRDL	MRDLG	Typical Source
CHLORAMINE	2024	3.4	ppm	0.72 - 5.8	4	4	Water additive used to control microbes

In the tables below, we have shown the regulated contaminants that were detected. Chemical Sampling of our drinking water may not be required on an annual basis; therefore, information provided in this table refers back to the latest year of chemical sampling results.

Regulated Contaminants	Collection Date	Highest Value	Range	Unit	MCL	MCL G	Typical Source
ANTIMONY, TOTAL	9/2/2024	1.6	0 - 1.6	ppb	6	6	Discharge from petroleum refineries; fire retardants; ceramics; electronics;solder
ATRAZINE	9/2/2024	0.036	0 - 0.036	ppb	3	3	Runoff from herbicide used on row crops
DALAPON	9/2/2024	2	0.62 - 2	ppb	200	200	Runoff from herbicide used on rights of way
HEXACHLOROCYCLO PENTADIENE	9/2/2024	0.078	0 - 0.078	ppb	50	50	Discharge from chemical factories
NITRATE-NITRITE	2/19/2024	0.1	0.1	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Turbidity	9/16/24	1.737	0.184 – 1.737	NTU	0.3		Soil runoff
Regulated Contaminants	Collection Date	Lowest Percentage Value	Range	Unit	MCL	MCLG	Typical Source
Turbidity	9/2024	95.7%	95.7% - 100%	NTU	0.3		Soil runoff

Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system. The major sources of turbidity include soil runoff.

Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

Radionuclides	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
COMBINED RADIUM (-226 & -228)	2/19/2024	0.931	0.931	pCi/l	5	0	Erosion of natural deposits
GROSS BETA PARTICLE ACTIVITY	2/19/2024	2.45	2.45	pCi/l	50	0	Decay of natural and man-made deposits.
RADIUM-226	2/19/2024	0.931	0.931	PCI/L	5	0	Erosion of natural deposits

Lead and Copper	Date	90TH Percentile	Range	Unit	AL	Sites Over AL	Typical Source
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COPPER, FREE	2021 - 2022	0.1	0 - 0.6	ppm	1.3	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
LEAD	2021 - 2022	3	0 - 9	ppb	15	0	Corrosion of household plumbing systems; Erosion of natural deposits

Disinfection Byproducts	Sample Point	Period	Highest LRAA	Range	Unit	MCL	MCLG	Typical Source
TOTAL HALOACETIC ACIDS (HAA5)	HWY 6	2023 - 2024	80	38.4 - 167.3	ppb	60	0	By-product of drinking water disinfection
TOTAL HALOACETIC ACIDS (HAA5)	QUEENS ROAD	2023 - 2024	66	36.6 - 134.4	ppb	60	0	By-product of drinking water disinfection
TTHM	HWY 6	2023 - 2024	81	38.6 - 141	ppb	80	0	By-product of drinking water chlorination
TTHM	QUEENS ROAD	2023 - 2024	63	36 - 101.9	ppb	80	0	By-product of drinking water chlorination

Treated Secondary Contaminants		Collection Date	Highest Value	Range	Unit	SMCL
ALUMINUM		9/2/2024	0.73	0.1 - 0.73	MG/L	0.2
CHLORIDE		2/19/2024	31	31	MG/L	250
HARDNESS, TOTAL (AS CaCO3)		9/2/2024	25.6	24.8 - 25.6	MG/L	0
IRON		7/15/2024	0.15	0.07 - 0.15	MG/L	0.3
MANGANESE		7/15/2024	0.03	0 - 0.03	MG/L	0.05
PH		2/19/2024	6.15	6.15	PH	8.5
POTASSIUM		7/15/2024	3.4	3.3 - 3.4	MG/L	0
SILVER		9/2/2024	0.013	0 - 0.013	MG/L	0.1
SODIUM		2/19/2024	14.7	7.8 - 14.7	MG/L	0
SULFATE		2/19/2024	17	17	MG/L	250

Unresolved significant deficiencies that were identified during a survey done on the water system are shown below.

Date Identified	Facility	Code	Activity	Due Date	Description
10/7/2019	WATER SYSTEM	OT102	IESWTR ADDRESS DEFICIENCIES	1/31/2020	Other Condition; Other condition which is deemed by the state health officer to be a significant deficiency.;
11/2/2021	GROUND TANK	20SE14	IESWTR ADDRESS DEFICIENCIES	2/26/2022	LAC 51:XII.319.D.9 and 315.A - All public water supply wells, treatment units, tanks, etc., shall be located inside a fenced area that is capable of being locked; said areas shall be locked when unattended. The fence shall be resistant to climbing and at least 6 feet high.;
6/27/2023	WATER SYSTEM	20OP12A	IESWTR ADDRESS DEFICIENCIES	10/17/2023	LAC 51:XII.319.D.6 and 309.A - All public water supplies shall be under the supervision and control of a duly certified

					operator as per requirements of the State Operator Certification Act, Act 538 of 1972, as amended (R.S. 40:1281.1-.11).;
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+++++Environmental Protection Agency Required Health Effects Language+++++

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. PENDLETON WATER ASSOCIATION is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact PENDLETON WATER ASSOCIATION and CHARLN STEWART BUS Phone: 318-256-3804. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Additional Required Health Effects Language:

Some people who drink water containing Haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.

Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

There are no additional required health effects violation notices.

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Thank you for allowing us to continue providing your family with clean, quality water this year. In order to maintain a safe and dependable water supply we sometimes need to make improvements that will benefit all of our customers.

We at the PENDLETON WATER ASSOCIATION work around the clock to provide top quality drinking water to every tap. We ask that all our customers help us protect and conserve our water sources, which are the heart of our community, our way of life, and our children's future. Additional information on the water system can be found at www.ldh.la.gov/watergrade. Our water system grade is an "F". Our water system report card can be found at https://www.ldh.la.gov/assets/oph/Center-EH/drinkingwater/Watergrade/WaterGrade-2024/Sabine/LA1085046_WaterGrade_2024.pdf. Please call our office if you have questions.

In 2025, the Pendleton Water Association is working to improve our water quality grade through engineered improvements, increased water quality monitoring, and better water system maintenance practices. We have already accomplished several improvements at our treatment plant and the facility

surrounding the plant. We have improved and increased the frequency of our water quality monitoring practices so that changes in treatment can be made as soon as possible if water quality issues arise. We have plans to continue investing our resources in water system improvements under the guidance of the Louisiana Department of Health. The Pendleton Water Association is working hard to ensure that all federal and state standards are met and that the quality of your drinking water is excellent.